

e-Alerts

Metro eAlerts allow you to constantly monitor your account on your own terms. You can customize your account with 21 different eAlerts that will immediately notify you of information relating to savings, checking, loans, and credit cards. We will send eAlerts to you via e-mail, text message, or both depending on your preferences. The following eAlerts can be modified at any time and are available for your use:

Low Balance eAlert	Loan Payment Change eAlert
NSF eAlert	Loan Past Due eAlert
Overdraw Transfer eAlert	Large Debit Card or ATM Transaction eAlert
Insufficient Funds eAlert	Large Credit card Purchase eAlert
Direct Deposit Received eAlert	Low Available Credit (Credit Card) eAlert
Automatic Withdrawal eAlert	Home Banking Access eAlert
Large Withdrawal eAlert	Home Banking Share Transaction eAlert
Draft Withdrawal eAlert	Mailing Address Change eAlert
Specific Check # Cleared eAlert	E-mail Address Change eAlert
Loan Payment Due eAlert	Regulation D Transaction eAlert
Loan Payment Made eAlert	

To sign up for eAlerts, simply log in to Online Home Banking or contact the credit union. If you choose to sign up online, once you are logged in to your account you will click the eAlerts box in the top right hand corner of the screen. A link titled Add eAlerts will appear in the center above the Frequently Asked Questions link, just click Add eAlerts and a drop down box will appear and you are ready for customization.

For additional information on individual eAlerts or if you wish to receive eAlerts via text message, please click on the Frequently Asked Questions link. The link will provide you with the e-mail address for your cellular phone, which is necessary for set up.